

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 31<sup>st</sup> day of January 2020**  
**C.G.No:197/2019-20/Tirupati Circle**

**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao**  
**Sri. A. Ramdas**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Member (Finance)**  
**Independent Member**

**Between**

A. Doraswamy Naidu,  
S/o. A. Gurrappa Naidu,  
V.K.R. Puram,  
Nagari,  
Chittoor-Dist

**Complainant**

**AND**

1. Deputy Executive Engineer/O/Nagari  
2. Executive Engineer/O/Puttur

**Respondents**

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1. Complainant presented a complaint before the Forum for delay in releasing of agriculture service by the respondents and for heightening of electric lines passing through his agricultural fields.
2. Respondent No.1 submitted his written submission before the Forum stating that new agriculture service connection was released to the complainant with ASC No.5312214001134 on 16.10.2019. Further it was submitted that the AE /O/Nagari had inspected the premises on 15.10.2019 and the coconut tree branches are removed from the 11 KV line and the said line is having adequate clearance.
3. When the complainant was contacted phone by the Forum on 18.01.2020 at 4.40 P.M., he expressed his satisfaction in resolving his grievance.
4. Since the grievance of the complainant is resolved by the respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni**

**DESPATCHED** C.G. No:197/2019-20/Tirupati Circle

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**DATE**

03/02

Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

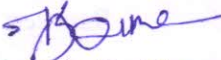
This order is passed on this, the day of 31<sup>st</sup> January 2020.

Sd/-  
**Member (Finance)**

Sd/-  
**Independent Member**

Sd/  
**Chairperson**

**Forwarded By Order**

  
**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.